



PSC

February 12, 2009

Mr. Peter Fink, President
Russ Bassett Corporation
8189 Byron Road
Whittier, CA 90606

Re: Louisville Metro Government
MetroSafe Emergency Operations Center
Letter of Recommendation

Dear Peter:

As the interior design consultant for the referenced project, our responsibilities have included the space planning, finishes and workplace product selections for this new facility that supports the efforts of many agencies in the metropolitan Louisville area. In addition to the typical office furniture, we also have been involved with the research, analysis, and investigation of products suitable for the 24/7 operational requirements of their Emergency Operations Center consisting of 27 positions and 911 Communications Center consisting of 47 positions.

After an extensive review of the leading manufacturers offering this type product, we confidently recommended your Desience modular console to our client. Although uniquely different in its operational characteristics, we found it to be extremely well designed, durable and with outstanding capabilities for power, voice and data cable management. The product virtually "sold itself" to the Owner.

Both your personal attention as well as your associates made the final design, pricing and procurement process transpire smoothly. Configuration refinements and additions by the Owner were handled seamlessly and without fanfare.

And now the installation has been completed. The products arrived as scheduled and were installed as planned. Your personal presence and leadership at the site were instrumental in completing this difficult process. The attention to detail and cleanliness at the conclusion of work were uncommon for most installation processes. You are to be commended.

The Owner is pleased. We are pleased and we look forward to the opportunity to work with Russ Bassett on projects in the future.

Sincerely,

Stephanie McCrery, IIDA, KYCID
President

H. Gibbs Reese, AIA
Founder & Architect

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